



Deprecation of SBM User Workspace

June 2017

NOTE:

While every effort is made to provide accurate, forward-looking guidance on product direction to assist our customers in buying and planning decisions, we cannot guarantee that intentions stated in this document are final and binding.

Background

In SBM version 10.1.3, Serena introduced a new paradigm in user experience with the SBM Work Center. SBM User Workspace remained available in the product to enable organizations to transition from SBM User Workspace to SBM Work Center over a period of several releases.

DEPRECATION OF SBM USER WORKSPACE

To ensure the best quality user experience, Micro Focus / Serena expects to focus efforts on SBM Work Center in future releases of SBM as the premium user interface. In moving towards this goal, Micro Focus / Serena expects to **designate SBM Work Center as the default user interface** in releases of SBM greater than version 11.3. While SBM User Workspace will remain in the product, use of SBM User Workspace is not recommended and enabling its use will require a specific action by administrators.

It is expected that development against SBM User Workspace will end with the release of 11.3. Any non-critical issues encountered with SBM User Workspace are not expected to be addressed in patches to or future releases of SBM.

FREQUENTLY ASKED QUESTIONS

- Does this mean support for SBM User Workspace is ending in SBM 11.3?
 - No. While support for SBM User Workspace will eventually end, this Statement of Direction is only an initial step towards that future event. SBM User Workspace will continue to be supported in releases of SBM that include SBM User Workspace until those releases are no longer themselves supported. See the [Product Support Lifecycle Matrix](#) on Micro Focus SupportLine for information on expected end-of-support dates.
- Can I continue to use the SBM User Workspace in SBM 11.3?
 - Yes. While Micro Focus / Serena recommends using SBM Work Center to obtain the most modern and premium user experience, organizations may enable and continue to utilize SBM User Workspace until such time that it is no longer included in SBM.
- Will the process apps running on later versions of SBM be affected by this change?
 - Legacy process apps are expected to launch and be accessible from SBM Work Center with no modifications required.
- When you say that non-critical issues will not be patched, what defines the difference between a non-critical issue and a critical issue?
 - A non-critical issue is an issue where business functions are still accessible but may be cosmetically affected or require an inconvenient workaround to operate properly. Critical issues are those where no workaround is available for a required business function and the business function is not accessible or usable. While Micro Focus / Serena will work with customers on a case-by-case basis to define the severity of any discovered issue, final characterization is at the discretion of Micro Focus / Serena.

- When will SBM User Workspace be removed from the product?
 - At this time, Micro Focus / Serena expects to formally remove SBM User Workspace from the SBM version scheduled in the first half of 2018.

- What resources are available to assist users in transitioning to SBM Work Center?
 - Several resources are currently available:
 - The *Work Center Transition Guide* in the [Documentation Center](#)
 - [The SBM Quick Tour on the Documentation Center](#)
 - A variety of videos in the [KBTV](#) section of Serena Central
 - [10 reasons to migrate to SBM Work Center](#)