



Deprecation of 32-bit Clients in Solutions Business Manager

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NOTE:

While every effort is made to provide accurate, forward-looking guidance on product direction to assist our customers in buying and planning decisions, we cannot guarantee that intentions stated in this document are final and binding.

Background

In previous versions of SBM, both 32-bit and 64-bit versions of the Composer client were provided as a convenience for customers transitioning their environment from 32-bit desktop/laptop systems to 64-bit.

DEPRECATION OF SBM 32-BIT CLIENTS

Retention of the 32-bit Composer client also requires 32-bit versions of SBM server-side components. To simplify the delivery, ongoing support, and development focus of SBM, the 32-bit client and related 32-bit server-side components will not be included in future versions of SBM. SBM 11.4 was the last release to include the 32-bit client and related 32-bit server-side components.

Development of the 32-bit client, including server-side components, has now ended. Any non-critical issues encountered with the 32-bit client that cannot be duplicated on the 64-bit client are not expected to be addressed in patches to previous versions of SBM.

FREQUENTLY ASKED QUESTIONS

- Does this mean support for the 32-bit Composer client has ended in versions of SBM later than 11.4?
 - Yes. However, the 32-bit Composer client will continue to be supported in releases of SBM that included 32-bit Composer client until those releases are no longer themselves supported. See the [Product Support Lifecycle Matrix](#) on Micro Focus SupportLine for information on expected end-of-support dates.
- Can I continue to use the 32-bit Composer client in SBM 11.4 and earlier?
 - Yes. While Micro Focus / Serena recommends upgrading any remaining 32-bit desktop or laptop environments running Composer to 64-bit, organizations may enable and continue to utilize the 32-bit Composer client in SBM 11.4 and earlier.
- Will this change affect process apps that I created in the 32-bit client?
 - Legacy process apps created on a 32-bit Composer client will launch and be accessible from the 64-bit Composer client with no modifications required.
- When you say that non-critical issues will not be patched, what defines the difference between a non-critical issue and a critical issue?
 - A non-critical issue is an issue where business functions are still accessible but may be cosmetically affected or require an inconvenient workaround to operate properly. Critical issues are those where no workaround is available for a required business function and the business function is not accessible or usable. While Micro Focus / Serena will work with customers on a case-by-case basis to define the severity of any discovered issue, final characterization is at the discretion of Micro Focus / Serena.
- When was the 32-bit Composer client removed from the product?
 - The 32-bit Composer client and server-side components have been removed from versions of SBM greater than 11.4.